



Mental health
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NAMI Chicago Job Posting

Title: Outreach Worker

Type: Part-Time (50 hours/month)

Program: Williams Consent Decree Outreach & Information Dissemination

Reports to: Williams Outreach Project Director

Under the direction of the Williams Outreach Project Director this person is responsible for Outreach to Specialized Mental Health Rehabilitation Facilities (SMHRFs) in Decatur, IL (Decatur Manor) and Peoria, IL (Sharon Healthcare Woods). Outreach is provided to residents of those facilities (Williams Class Members) to provide accurate information about their rights under the Williams Consent Decree. This will enable Class Members to make informed choices concerning their options and opportunities to live independently in the community.

The role of the Outreach Worker is to ensure that Class Members and their families have all the available information on their options to transition from the nursing facility, of the array of community-based service options, and of the next steps in the transition process. Outreach Workers may have multiple contacts with each class member.

The purpose of outreach is not to conduct clinical assessments or make promises about one's ability to transition to independent community living. However, the Outreach Workers may certainly assist class members in thinking through their options and helping them to reach informed decisions.

Outreach Worker will:

1. Maintain a working knowledge of significant developments and trends in the Williams Consent Decree.
2. Establish sound working relationships with community groups and organizations.
3. Represent the programs and point of view of the organization to agencies, organizations, and the public.

The Outreach Worker will also be responsible for:

- ❖ Providing information on Williams Consent Decree supports and services to Williams Class Members, family members, and the community at large
 - Ensuring that Class Members and their families have all the available information on their options to transition from the SMHRF, of the array of community-based service options, and of the next steps in the process.
 - Troubleshooting issues with Class Members
 - Filing Appeals submitted by Class Members
- ❖ Quality of Life Surveys (QLS)
 - Completing all assigned QLS surveys



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- ❖ Attending meetings and trainings to stay current with Williams Consent Decree programs and practices
 - Weekly teleconferences with DMH staff
 - Attend Williams DMH trainings
 - Attend NAMI Chicago staff meetings

- ❖ Facilitating community presentations
 - Quarterly community/group meetings held at each assigned SMHRF
 - Presentations in the community about services and supports provided under the Williams Consent Decree

- ❖ Assisting Moving On Ambassadors
 - Holding bimonthly meetings to debrief about progress on projects, problem solve issues that may arise, and re-stock supplies
 - Recruiting Ambassadors to return to the SMHRFs to speak about the Moving On program

Qualifications

Candidates will possess a Bachelor's degree in counseling and guidance, rehabilitation counseling, social work, education, vocational counseling, psychology, pastoral counseling, family therapy, or related human service field or experience equivalent to a Bachelor's.

Candidates who have personal lived experience with mental illness will possess a Certified Recovery Support Specialist (CRSS) certificate.

Candidates will have demonstrated interpersonal and public relations skills and commitment to the mission of the organization and the purpose of the Outreach & Information Dissemination Project.

Candidate must be able to lift 25 pounds. Must have your own transportation due to heavy travel.

Skills and Competencies

- Demonstrates sensitivity and compassion
- Understanding of local mental health resources
- Represent the organization with professionalism and integrity
- Well organized
- Experienced in public speaking

Applications will be accepted until the position is filled. Please send your resume and cover letter to Ashley Warren at ashleyw@namichicago.org. NAMI Chicago is an equal opportunity employer.



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